

# Important Information

## **TOUR PAYMENTS:**

All payments, including initial deposit, can be made through WeTravel. We do accept credit cards for an additional fee (2.9% for MC, Visa, Discover; 3.9% for AmEx), but you may also pay by bank transfer, cash, check, or money order. Unless otherwise stated on the tour flyer & itinerary, full payment is due 60 days prior to departure.

## **CANCELLATIONS:**

**IF WE CANCEL** a tour due to low attendance, severe weather, COVID-19, or other unforeseen event, participants may either move their payments to another trip of their choosing or receive a full refund.

**IF YOU CANCEL** your place on a tour we intend to operate more than 45 days from departure, full refunds will be available (in most cases\*) minus a \$100 filing fee. If cancelling within 30 days of departure, the deposit is forfeited, but a partial refund may be available (decided on a case by case basis). If, at the time of cancellation, you choose to move your payment to another trip of your choosing departing within the next 2 years, you will avoid all filing fees/penalties.

*\*Our international trips involve the use of ground agents, and once we have paid them for their services, it can be very difficult getting those funds returned. If your cancellation occurs after we have paid our agents (usually 30-45 days prior to departure), we will do everything we can to get the funds back to you but we are somewhat beholden to their policies and in some cases, may be unable to get the funds returned.*

## **TRAVEL INSURANCE:**

**We highly recommend that you purchase trip cancellation (including medical emergency) insurance to cover your investment in case of injury or illness to you or a family member prior to or during a trip.**

## **COVID – 19:**

We require all of our guides to be fully vaccinated for COVID-19 and we require our travelers to provide proof of vaccination as well.

## **LIABILITY:**

**VENTURES, Inc.** gives notice that it is only an agent to the owners and suppliers providing transportation, accommodation, meals, tours and/or related travel services.

**VENTURES, Inc.** also assumes no responsibility for any delay, mishap, inconvenience, expense, injury or death, or damage to property occasioned through the negligence or default of any company or individual engaged in providing these services.

**VENTURES, Inc.** assumes no responsibility or liability for any delay, mishap, inconvenience, expense, injury or death, or damage to property occasioned through acts of God, detention, weather, quarantines, strikes or civil disturbances.

**VENTURES, Inc.** reserves the right to alter the itinerary and/or substitute vessels, hotels and/or airlines when deemed necessary or advisable.