

Ventures Birding Cancellation Policy:

Day trips:

IF WE CANCEL - We will always give full refunds on any payments made for trips that we have cancelled due to weather, low attendance, or other unforeseen events.

IF YOU CANCEL - Full refunds are available for cancellations up to 48 hours before tour departure. Refunds will not be given for cancellations within 48 hours of departure, but your payment may be kept as a credit to book another tour of your choosing within the same calendar year.

Multi-day tours:

IF WE CANCEL a tour due to low attendance, severe weather, COVID-19, or other unforeseen event, participants may either move their payments to another trip of their choosing or receive a full refund.

IF YOU CANCEL your place on a tour we intend to operate more than 45 days from departure, full refunds will be available (in most cases*) minus a \$100 filing fee. If cancelling within 30 days of departure, the deposit is forfeited, but a partial refund may be available (decided on case by case basis). If, at the time of cancellation, you choose to move your payment to another trip of your choosing departing within the next 2 years, you will avoid all filing fees/penalties.

*Our international trips often involve ground agents and once we have submitted payments to them for our tour, it can be very difficult getting those funds returned. If cancellation occurs after we have paid our agents (usually 30-45 days prior to departure), we will do everything we can to get the funds back to you but we are somewhat beholden to their policies and in some cases